



ENVIRONMENTAL, SOCIAL, AND GOVERNANCE PERFORMANCE REPORT



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Issuer code (MSE symbol):	SBM
Sector/industry (MSE sector):	Finance
Reporting boundary (legal entities/subsidiaries included in this report):	State Bank JSC
Reporting period:	2024.01.01–2024.12.31
Full name, job title, contact information of CEO or Chairman of the Board:	GANTUR Ulzii Chief Executive Director of the State Bank JSC
Sign off by CEO or Chairman of the Board:
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Код	Area	Indicator	Answer (2023)	Answer (2024)	Unit of measure for target/ indicator	Notes	Explain	References
MS	ТОГТВОРТОЙ ХӨГЖЛИЙН УДИРДЛАГЫН СИСТЕМТЭЙ ХОЛБООТОЙ ШАЛГУУР ҮЗҮҮЛЭЛТҮҮД							
MS1.1	SUSTAINABILITY MANAGEMENT SYSTEM	Senior management commitment	Does your company have a sustainability commitment statement in place?	Yes	Yes		The State Bank has set a clear target in its Environmental, Social, and Governance (ESG) Policy to increase the share of green loans to 10% of its total loan portfolio by 2030. As a signatory of the United Nations Global Compact, the Bank is committed to upholding its 10 principles across the areas of human rights, labor, environment, and anti-corruption. In addition, as a member of the Mongolian Sustainable Finance Association (MSFA), the Bank actively implements all 8 of the Association's sustainability principles in its operations.	GRI 102
MS2.1		Sustainability policy and procedures	Does your company have a sustainability policy with targets?	Yes	Yes		The ESG Policy was formally approved by the Board of Directors in 2022 and was subsequently revised in 2023. Link: https://heyzine.com/flip-book/5d06cf0287.html	GRI 103, ISO 14001
MS2.2		Governance structure	Does your company have dedicated committees that are entirely/partially responsible for sustainability?	Yes	Yes		A Sustainable Development Committee was established in 2023, consisting of five members with a gender ratio of 60:40 (male/female).	GRI 103, ISO 14001
MS3.1			Does your company have a dedicated ESG/ sustainability director/s (full-time/part-time) at the board level?	Yes	Yes		The "Rules of Procedure of the Committees under the Board of Directors of the State Bank" JSC were revised and approved by Resolution No. 13 of the Board in 2023. Per these rules, a Risk Management Committee operates under the Board. The committee's responsibilities include establishing a system to assess and manage risks related to environmental, social responsibility, health, and safety. ESG matters are overseen by one board member and two independent members.	GRI 102
MS3.2			Does your company have a dedicated ESG/ sustainability director/s (full-time/part-time) at the executive level?	Yes	Yes		The Bank has a Chief Sustainability Officer who also serves as the Chair of the Sustainable Development Committee.	GRI 102
MS3.3			Does your company have a dedicated ESG/ sustainability officer (full-time/part-time) at the operational level?	Yes	Yes		In 2023, the State Bank established a Sustainable Development Unit, staffed with a full-time employee responsible for ESG and sustainable development matters.	GRI 102
MS3.4			Does your company cover sustainability issues in board meetings as part of the official agenda?	Yes	Yes		In accordance with Clause 7.3 of Article 7 of the ESG Policy approved by the Board of Directors, "The unit responsible for sustainable finance shall report the implementation of the ESG Policy to the Board once a year, in alignment with financial reporting." As such, the Bank's activities related to sustainable development and ESG implementation are included in the agenda of the Board's annual meetings and reported as part of the Bank's annual operational review.	GRI 102
MS3.5		Materiality assessment process	Does your company have materiality assessment and matrix, explaining how your company avoids, mitigates, or remediates negative impacts to the economy, environment, and society, and enhances positive ones?	Yes	Yes		In 2024, the State Bank conducted a materiality assessment (double materiality matrix) in collaboration with a consultancy firm. The Bank continues to apply the principles outlined in its "ESG Policy" and "Regulation on Credit Operations" to identify, assess, and mitigate potential environmental and social impacts associated with borrowers.	SASB
MS4.1		Organizational capacity	Annual average hours of sustainability training per employee (hr), by gender	9.28	7.6	hr	In 2024, 41 training sessions on sustainable development were conducted through a combination of in-person and online formats, amounting to 17,918 hours. A total of 2,372 employees participated: 191 from the head office, 944 from Ulaanbaatar branches, and 1,237 from rural branches. The average training time per employee was 7.6 hours. By gender, 72% of participants (1,707) were female, and 28% (665) were male.	GRI 102
MS4.2		Monitoring	Is sustainability included the scope of the audit committee and internal control functions?	Yes	Yes		The "Rules of Procedure of the Committees under the Board of Directors of State Bank" were revised and approved as an annex to the Board's Resolution No. 13 of 2023. According to these regulations, the Risk Management Committee shall create a framework that evaluates potential environmental, social, health, and safety risks in the bank's operations and implements risk management strategies. Section 3.2 of the regulations specifies that the Audit Committee under the Board shall be responsible for monitoring the implementation of the bank's policies approved by the Board.	GRI 102, SDG 12
MS4.3	Sustainability reporting	Does your company disclose a sustainability report (stand-alone/or integrated into annual report) at least annually?	Yes	Yes		While the bank previously addressed sustainability within its annual report, it began issuing a standalone sustainability report starting in 2023. Link: https://www.statebank.mn/sustainability/news/21547	GRI 102, SDG 12	



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MS5.1	SUSTAINABILITY MANAGEMENT SYSTEM	Does the company prepare a TCFD-aligned climate disclosure?	No	No		-	<i>The bank aligns its sustainable development reporting with international standards and, for this purpose, has received consulting services on the newly approved S1 Sustainability Reporting Standard and S2 Climate Risk Reporting. The bank is working towards conducting a gap analysis with Ernst & Young and preparing a report. Additional work, including consulting services and preparatory works, is underway to meet the reporting requirements.</i>	GRI 102, SDG 12
MS5.2		Memberships	Number of sustainability associations, networks, and national or international advocacy organizations in which the company participates with a significant role.	Yes	Yes		1. Member of the Mongolian Sustainable Finance Association 2. United Nations Global Compact 3. PCAF (Partnership for Carbon Accounting Financials) 4. Mongolian National Waste Recycling Association	GRI 102, SDG 17
E	ENVIRONMENTAL INDICATORS							
E1.1	ENERGY	Total energy consumption	Total direct energy consumption and cost spent	1,267.0, 463,419.8	48457.3 ,000.0	MWh, MNT	In the past, the bank only reported the energy usage of its three central offices. Starting in 2024, the bank has expanded its reporting to include energy usage across all branches and units.	GRI 302, SDG 12
E1.2		Electricity	Total electricity consumption, cost spent, and reduction (year-to-year)	1,267,0	4,457,3	MWh, MNT	In 2024, the bank calculated and reported the energy consumption of both its central office and all branches and units internally. The data from the national electricity distribution networks was consolidated, and the total electricity consumption in 2024 was 3,879.3 MWh. The difference in electricity usage was 578 MWh, which arose from the electricity usage paid without consumer accounts. Furthermore, energy-saving measures were implemented, including: 1. Installing energy-saving sensors in low-usage areas in the three central offices. 2. Installing equipment with programmable operation schedules and idle functions on water purifiers connected to the central system.	GRI 302, SDG 12
E1.3		Heat	Total heat consumption, cost spent, and reduction (year-to-year)	3,800.00	2,744.25	BTU & %, MNT	The bank measured and reported the heat consumption of its three central offices. To reduce usage, adjustments were made to the heating system, resulting in a 28% reduction in heat consumption.	GRI 302, SDG 12
E1.4		Fuel	Total fuel consumption (coal, oil, gas etc.), cost spent, and reduction (year-to-year)	78,658.9	51,117.0	litre/kg & % & GJ, MNT	By purchasing a total of 10 electric vehicles for central office usage, the bank reduced fuel consumption by 33.1%.	GRI 302, SDG 12
E1.5		Non-Renewable energy	Share of non-renewable energy consumption	100%	100%	%	Coal	SFRD
E1.6		Renewable energy	Share of renewable energy consumption	-	-	0%	-	<i>In 2025, the bank plans to connect the power supply of 10 branches to solar energy sources as part of its energy-saving initiatives.</i>



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E2.1	GHG EMISSIONS	Emissions	Total Scope 1 and 2 emissions	12,422.50	116,783.60	tCO2e	<ul style="list-style-type: none"> In 2023, the bank calculated its greenhouse gas emissions within Scopes 1 and 2. In 2024, the calculation was expanded to include Scope 3 as well. The calculation of greenhouse gas emissions was based on the ISO 14064-1:2018, International GHG accounting and reporting standards, the national methodology for measuring, reporting, and verifying GHG emissions in the energy sector (ERC), and Partnership for Carbon Accounting Financials (PCAF) standards for accounting and reporting financed emissions. 	GRI 305, SDG 13, WRI/WBCSD GHG protocol.	
E2.2		Emissions reduction	Reduction of total Scope 1 + 2 GHG emissions (year-to-year)	-	877.87	tCO2e	<ul style="list-style-type: none"> The bank introduced public transportation options for employees to reduce greenhouse gas (GHG) emissions. By enabling remote work, the bank reduced greenhouse gas emissions from employee commuting. Online loan products has allowed customers to apply for loans and conduct all types of transactions via the Gyalsbank mobile application, thereby reducing paper usage. 	GRI 305, SDG 13, WRI/WBCSD GHG protocol.	
E2.3		Carbon offsetting	Total carbon offset	63.8	1,094.20	tCO2e	The bank annually organizes the "Tree planting is the new cool – One Employee, One Tree" campaign among its staff. In 2024, we planted a total of 5,594 trees of 37 different species. Additionally, in cooperation with the One Billion Trees Foundation, the bank has allocated a portion of transaction fees to support tree planting efforts, resulting in the planting of 218,728 trees since May 2022.	GRI 305, SDG 13, WRI/WBCSD GHG protocol.	
E3.1	CLIMATE CHANGE	Climate policy	Does your company have a stand-alone/integrated climate change policy?	No	No	-	-	The State Bank is in the process of adding a new section titled "Sustainability and Climate Risk Management" to its Risk Management Policy, which will cover the study, assessment, and mitigation of climate-related risks.	GRI 201, TCFD, SDG 13
E3.2		Climate risk and opportunity assessment	Did your company conduct a climate risk and opportunity assessment (scenario analysis, stress test etc.)?	No	No	-	-	As part of its 2025 strategic plan, the Bank has committed to evaluating climate-related risks and opportunities and conducting scenario analyses in collaboration with relevant regulatory authorities and international expert organizations.	GRI 201, TCFD, SDG 13
E3.3		Economic loss	Total amount of economic loss faced due to climate related disasters and events	-	-	MNT	-	-	GRI 201, TCFD, SDG 13
E3.4		Climate investment	Total amount invested, annually, in climate-related infrastructure, resilience, and product development	-	-	MNT	-	-	GRI 201, TCFD, SDG 13
E3.5		Prevention/ adaptation to climate change	Does your company have activities/steps to prevent and (if not preventable) adapt to the impact of climate change?	No	No	-	-	Further studies and implementation are planned.	GRI, SASB, World Economic Forum
E4.1	WATER	Water used	Total amount of water withdrawn/used	4,000	3,998	m3/L	In 2024, the bank's three central offices consumed 3,998 m³/L of water.	GRI 303, SDG 6	
E4.2		Water saved	Total amount of water saved due to conservation and efficiency improvements	-	2	m3/L	As a result of initiatives implemented since 2023, water consumption in the central offices has been reduced.	GRI 303, SDG 6	
E4.3		Water reuse	Percentage of water recycled and reused	-	-	%	-	GRI 303, SDG 6	
E4.4		Water discharged	Total water discharged	4,000	3,998	m3/L	Discharged to the central wastewater treatment facility.	GRI 303, SDG 6	



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E5.1	WASTE (SOLID WASTE)	Waste discharged	Total amount of waste discharged	23	10	tons	Decommissioned assets of the State Bank were disposed of in 2023, in 2024, they were sorted for reuse. Scrap metal was sold to metal recyclers, and wood waste was provided as firewood to employees in need, reducing overall waste.	-	GRI 306, SDG 12
E5.2		Waste recycled	Waste recycling percentage	10%	6.9%	%	In 2024, a total of 250 kg of plastic waste was delivered to recycling facilities on four occasions. The total waste generated by the three central offices was 3.6 tons.		GRI 306, SDG 12
E5.3		Hazardous waste	Total amount of hazardous waste (including e-waste) discharged	10.5	5.5	tons	Approximately 5 tons of broken and decommissioned electrical devices and equipment stored in the central office warehouse were collected and disposed of. Hazardous waste (needles and syringes) from the Central Office No. 1 amounts to 1 kg per week, or 50 kg annually.		GRI 306, SDG 12
E6.1	BIODIVERSITY	Landscape planning, design greenery	Share of sustainably managed public space, or green space created as of total area	-	-	%	-	<i>In collaboration with the One Billion Trees Foundation, the bank established 778,600 m² of green space in 2024.</i>	GRI 304, SDG 15
E6.2		Wild plants and animals	Number of species conserved	-	-	no	-	-	GRI 304, SDG 15
E6.3		Activities negatively affecting biodiversity-sensitivity	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity or cultural value	-	-	%	-	-	SFRD, IFC Performance Standard 6
S	SOCIAL INDICATORS								
S1.1	HUMAN CAPITAL DEVELOPMENT	Employee turnover	Year-over-year change of full-time employees	20.5%	13.5%	%	In 2024, the number of employees was 3,400, and staff turnover decreased by 7%.		GRI 401, SDG 8
S1.2		Jobs created	Increase in the total number of full time employees compared to the same period of the previous year	49	52	no.	<ul style="list-style-type: none"> The bank increased its total headcount by 10 in 2024. This includes, 2 employees for business development support, 4 for supporting digital shift, 4 for ensuring risk and security Based on the staff needs and workload analysis, the following 42 positions were reassigned and redistributed, <ul style="list-style-type: none"> •2 employees for business development support, 6 for supporting digital shift, 4 for ensuring risk and security, 16 for supporting unit operations and 14 for improving operational efficiency 		GRI 401, SDG 8
S1.3		Training	Annual average hours of training per employee	3	5.6	hr	In 2024, 168 training sessions totaling 49,161 hours were conducted in both in-person and online formats, with 8,745 employees participating. Of these, 61.4% (5,372 employees) were female, and 38.6% (3,373 employees) were male.		GRI 401, SDG 8



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S2.1	OCCUPATIONAL, HEALTH AND SAFETY	OHS policy	Does your company have an OHS Policy (stand-alone or integrated)?	Yes	Yes		The bank has approved and implemented dedicated Occupational Health and Safety regulations since 2023.	GRI 103, SDG 10
S2.2		Incidents	Annual work-related injury rate	0.14%	0.05%	%	In 2024, two individuals were involved in workplace accidents, and incident reports were filed. The bank is working on implementing the OHSMS ISO 45001:2018 standard.	GRI 403, SDG 3
S2.3		OHS training	Annual average hours of OHS training per employee	15	0.15	hr	The annual Occupational Health and Safety training per employee is 0.15 hours. In the past, the total training hours for OHS were reported as a cumulative total for the years 2021-2023.	GRI 403, SDG 3
S2.4		Health programs	Percentage of employees covered by voluntary health programs such as medical checks	2,787	2,516	%	To protect employee health, the bank partnered with leading public and private healthcare providers to offer preventive check-up packages covering cardiovascular, digestive, genitourinary, and nervous systems. Employees selected their preferred package for screening. Additionally, a full-time doctor is employed to address employee health concerns.	GRI 403, SDG 3
S3.1	EQUAL OPPORTUNITY	Gender policy	Does your company have a Gender Policy (stand-alone or integrated)?	Yes	Yes		The bank's Board of Directors approved a new "Human Rights and Gender" policy as Chapter 9 of the Human Resources Policy by Resolution No. 35 on June 21, 2024. The policy outlines provisions to ensure human rights and gender equality at all levels of decision-making and operations, reduce gender inequality in employment and labor relations, and prevent discrimination.	GRI 405, SDG 5
S3.2		Anti-sexual harassment policy	Does your company have an anti-sexual harassment policy (stand-alone/integrated)?	Yes	Yes		In 2024, the bank approved and incorporated the new "Human Rights and Gender" chapter into its Human Resources Policy. The chapter includes provisions to ensure a workplace free from sexual harassment, prevent and address all forms of violence, and establish mechanisms for receiving complaints and resolving violations. Furthermore, the bank's Internal Labor Regulations were updated to include principles governing labor relations, employee rights and responsibilities, prohibited actions, and serious violations, all of which now incorporate anti-sexual harassment and gender protection provisions.	GRI 103, SDG 5
S3.3		Non-discrimination policy	Does your company have a non-discrimination policy (stand-alone/integrated)?	Yes	Yes		The bank's Human Resource Policy and Internal Labor Regulations strictly prohibit any form of direct or indirect discrimination, restriction of rights, or preferential treatment in employment and labor relations based on race, ethnicity, language, skin color, age, sex, socio-economic background, civil or marital status, financial standing, religion, personal beliefs, political affiliation, trade union membership, health status, pregnancy or maternity, sexual orientation, gender identity or expression, disability, or physical appearance.	GRI 103,SDG 10
S3.4		Gender balance	Percentage of total employee headcount by men and women	73/27	70.3/29.7	%	70.3% of all employees are women and 29.7% are men	GRI 405, SDG 5
S3.5		Board level gender balance	Percentage of board-level positions held by men and women	37.5/62.5	30/70	%	70% of board members are men and 30% are women	GRI 405, SDG 5
S3.6		C- level gender balance	Percentage of C-level positions held by men and women	28.5/71.5	28.6/71.4	%	28.6% of executive managements are women and 71.4% are men	GRI 405, SDG 5
S3.7		Junior level gender balance	Percentage of junior-level positions held by men and women	74.7/25.3	71.3/28.7	%	71.3% of the staff in middle and primary units are women and 28.7% are men	GRI 405, SDG 5
S3.8		Gender pay gap	Ratio of average male salary to average female salary	1:1	1:1		The salaries of male and female employees are equal.	GRI 405, SDG 5, SFRD



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S4.1	ACCESS & INCLUSION	Disability policy	Does your company have a Disability policy (stand-alone/integrated)?	Yes	Yes		In 2024, the bank revised its Human Resource Policy by adding a new chapter on "Human Rights and Gender." This chapter includes provisions to provide suitable jobs for persons with disabilities, promote their employment, prevent discrimination, and support the resolution of their social challenges. Additionally, the Internal Labor Regulations now provide one paid day off per quarter for employees with disabilities, or those with a spouse or child with disabilities.	SDG 10
S4.2		Employees with disability	Percentage of employees with disability	2.1%	2.0%	%	A total of 82 employees with disabilities are currently employed by the bank.	SDG 10
S4.3		Access to facilities	Does your company have an assessment of facility accessibility	Yes	Yes		Out of 496 branches nationwide, 429 are equipped with non-adjustable service counters, 81 provide designated parking spaces for persons with disabilities, 197 have wheelchair-accessible ramps, 38 offer accessible restrooms, and 48 branches are fitted with service bells to assist individuals with disabilities.	SDG 10
S4.4		Fines	Amount of fines paid for noncompliance with laws and regulations regarding disability	-	-	MNT	There were no violations due to non-compliance with environmental permits, standards, or regulations.	SDG 10
S5.1	COMMUNITY ENGAGEMENT & DISCLOSURE	Stakeholder engagement	Does your company have a stakeholder/community engagement policy approved by the Board?	Yes	Yes		By Resolution No. 24 of its Board of Directors in 2023, State Bank JSC approved the "Stakeholder Engagement and Collaboration Policy," which defines how the Bank will communicate and cooperate with its stakeholders, including current and prospective investors and other financial market participants, by providing information on its operations, strategic objectives and progress, governance, outlook, financial performance, and any material events that may affect its activities. Furthermore, by Resolution No. 25 of its 2023 Board of Directors, State Bank JSC adopted the "Disclosure and Reporting Procedures for Shareholders and the Public," which regulate the Bank's obligations to disclose and report its operational information to shareholders and the general public, including the types and formats of information to be communicated. Link: https://www.statebank.mn/personal/news/33804	IFC
S5.2		Policy and process for social impact assessment and land acquisition	"Does your company have a policy or process for social impact assessment and land acquisition?"	No	No			IFC Performance Standards
S5.3		Grievance policy	Does your company have a grievance policy/mechanism?	Yes	Yes		Customer feedback and complaints are managed under the "Customer Information Centre Operations Procedure" Employee feedback and complaints are handled under the "Procedure for Addressing Employee Inquiries and Complaints." In 2024, the bank also approved the "Whistleblower Procedures" to receive and address information from customers and employees.	GRI 102, SDG 16
S5.4		Disclosure to communities	Does your company have a mechanism and system to disclose relevant information to affected communities and stakeholders?	Yes	Yes		Customer feedback, requests, and complaints are forwarded to the relevant department, division, office, branch, or unit under the applicable procedures, and follow-up is conducted to ensure that a response has been provided to the customer. 1. Call center: 1800-1881 2. Online assistant: Link: https://www.statebank.mn:8080/phplive.php?&token=7924f5eab6347adfd2331a67bee84359 3. GyalsBank 3.0 feedback: Access the GyalsBank service, go to the "Others" menu, then Help – Feedback section; 4. Facebook chat: https://www.facebook.com/StatebankMN - Message 5. Email: contact@statebank.mn 6. Whistle-blowing channel: https://www.statebank.mn/personal/news/33934	IFC Performance Standards
S5.5		Worker/community complaints	Percentage of community complaints I addressed and ii resolved	"90.4%, 99.96%"	"94% 99.97%"	%	A total of 539 employee requests were received, of which 508 (94%) were resolved. 99.97% of customer complaints were resolved.	GRI 413, SDG 8



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S5.6	COMMUNITY ENGAGEMENT & DISCLOSURE	Community investment	Percentage of revenue invested in community programs and initiatives, by SDG breakdown	0.05	1.4	%	<p>1. As part of the "Eco-Friendly Gyals Cleanup-2024" campaign, State Bank employees started cleanup activities in 330 soums across 21 provinces nationwide. In total, over 7,000 hectares of land were cleaned, and approximately 800 tons (equivalent to 425 truckloads) of waste were collected and transported to waste disposal sites.</p> <p>2. In support of the "One Billion Trees" national movement, the "Tree planting is the new cool – One Employee, One Tree" campaign was organized among the bank employees twice: from May 9–31, 2024, and from October 18–31, 2024. All divisions, departments, branches, and units of the State Bank participated, planting a total of 5,594 trees of 37 different species.</p> <p>3. To foster an inclusive environment and enhance the participation and accessibility of persons with disabilities across all sectors of society and the economy, the State Bank participated in the "ABILITY EXPO 2024." During the event, banking services were provided to more than 250 individuals with disabilities, and information and consultations were offered to over 14,000 persons.</p> <p>4. As part of the "15 Good Acts" initiative commemorating State Bank's 15th anniversary—and in support of green development and efforts to reduce traffic congestion in Ulaanbaatar by improving accessibility for customers who use bicycles- the Bank installed bicycle parking stations at 15 locations of the bank's branches and central office premises.</p>		GRI 413, SDG 8
S6.1	SUPPLY CHAIN MANAGEMENT	Procurement policy	Does your company have a policy in place to related to local procurement and supply chain ESG risk and opportunity management?	Yes	Yes		The "Sustainability Development Procedure" of the bank includes regulations on green procurement within its internal operations. Additionally, the "Procurement Guidelines for Goods, Works, and Services of State Bank" mandates that procurement activities and the preparation of technical specifications shall be carried out per the provisions of the Sustainability Development Procedure.	-	GRI 204, SDG 8
S6.2		Local procurement share	Percentage of the procurement budget used for significant locations of operation that is spent on local suppliers	70	94.1	%	In 2024, 94.1% of total procurement was sourced from domestic organizations.		GRI 204, SDG 8
S6.3		Sustainable procurement share	Percentage of suppliers selected by ESG/ sustainability criteria	6	27.5	%	In 2024, sustainability criteria were applied to 27.5% of all procurement activities.	-	GRI 204, SDG 8



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G	GOVERNANCE INDICATORS								
G1.1	CORRUPTION AND ETHICS	Anti-corruption policy	Does your company have an Anti-corruption policy and/or Code of Ethics?	Yes	Yes		State Bank JSC operates per the 'Charter of State Bank JSC'; the 'Internal Fraud and Risk Management Policy'; the 'Code of Ethics,' as approved by the Board of Directors; and the 'Ethics Committee Operational Procedure,' the 'Internal Labor Regulations,' the 'Customer and Shareholder Rights Protection Procedure,' and the 'Internal Fraud and Risk Management Procedure,' as approved by the CEO. Additionally, in 2023, the ""State Bank JSC Board of Directors Operational Procedures"" were approved, incorporating ethical guidelines and principles for board members. Policies and regulations approved by the Board reflect ethical considerations and anti-corruption provisions. Link: https://www.statebank.mn/personal/news/33804		GRI 205, SDG 16
G2.1		Board independence	Percentage of board seats occupied by independent members	33	44	%	In the ad-hoc meeting of State Bank JSC shareholders held on February 5, 2024, the fifth resolution amended the Bank's charter to stipulate that four out of nine members of the Bank's Board of Directors must be independent.		GRI 102, OECD Principles of Corporate Governance, SDG 16
G2.2	CORPORATE GOVERNANCE	Treatment/ rights of minority shareholders	Does your company have a policy to protect minority shareholders?	Yes	Yes		It shall be governed by the "Charter of State Bank JSC," the "Audit Committee Operational Procedures," and the "Shareholder Meeting Procedures." Link: https://www.statebank.mn/personal/news/33804		GRI 102, OECD Principles of Corporate Governance, SDG 16
G2.3		Corporate governance policy	Does your company have a Corporate Governance policy/codes?	Yes	Yes		State Bank JSC has implemented the "Good Governance Procedure." The Bank has also established a Governance Unit under the Board of Directors by adopting the "Governance Department Operational Procedures." Link: https://www.statebank.mn/personal/news/33804		GRI 102, OECD Principles of Corporate Governance, SDG 16
G3.1	COMPLIANCE	Compliance policy	Does your company have a Compliance policy?	Yes	Yes		The Bank adheres to the Compliance Policy approved by the Board, which was updated in 2024. Link: https://www.statebank.mn/personal/news/33804		GRI 102, OECD Principles of Corporate Governance, SDG 16
G3.2		Compliance program/ procedures	Does your company have a compliance program including information on employee training, auditing, and monitoring systems, reporting violations, guidance for conflicts of interest, sanctions etc.?	Yes	Yes		The State Bank's Anti-Money Laundering, Counter-Terrorism Financing, Internal Control, and Risk Management programs.		GRI 102, OECD Principles of Corporate Governance, SDG 16
FS	ADDITIONAL SECTOR SPECIFIC INDICATORS (ONLY FILL OUT QUESTIONS RELEVANT TO YOUR COMPANY'S OPERATING INDUSTRY/SECTOR)								
FS1	FINANCIAL SERVICES	Access to finance	Annual number of participants in financial literacy and inclusion initiatives	102,332	100,633	no.	In 2024, the bank provided financial education and advisory services to 100,633 individuals, including 4,181 incubator participants, 12,313 business owners, 84,139 students, and 216 students with special needs, through the incubator centers at its branch network.		SDG 1
FS2		E&S risk management	Percentage of transactions assessed by ESG risk criteria and Exclusion lists	2.9	2.86	%	During the reporting period, the Bank conducted an Environmental, Social, and Governance (ESG) evaluation for 239 loan applications, amounting to MNT 98 billion, which represents 2.86% of the total loan portfolio. The Bank performs ESG evaluations for business and project loans exceeding MNT 100 million and with a term of over 12 months.		Mongolian Sustainable Finance Principles
FS3		Sustainable issuance	Share of green/sustainable loans in compliance with Mongolia green/SDG taxonomy as of total loan portfolio	1.1	1.53	%	The volume of green loans grew by 108.6% compared to the previous year, now comprising 1.53% of the total loan portfolio.		SDG 13, Mongolia Green Taxonomy